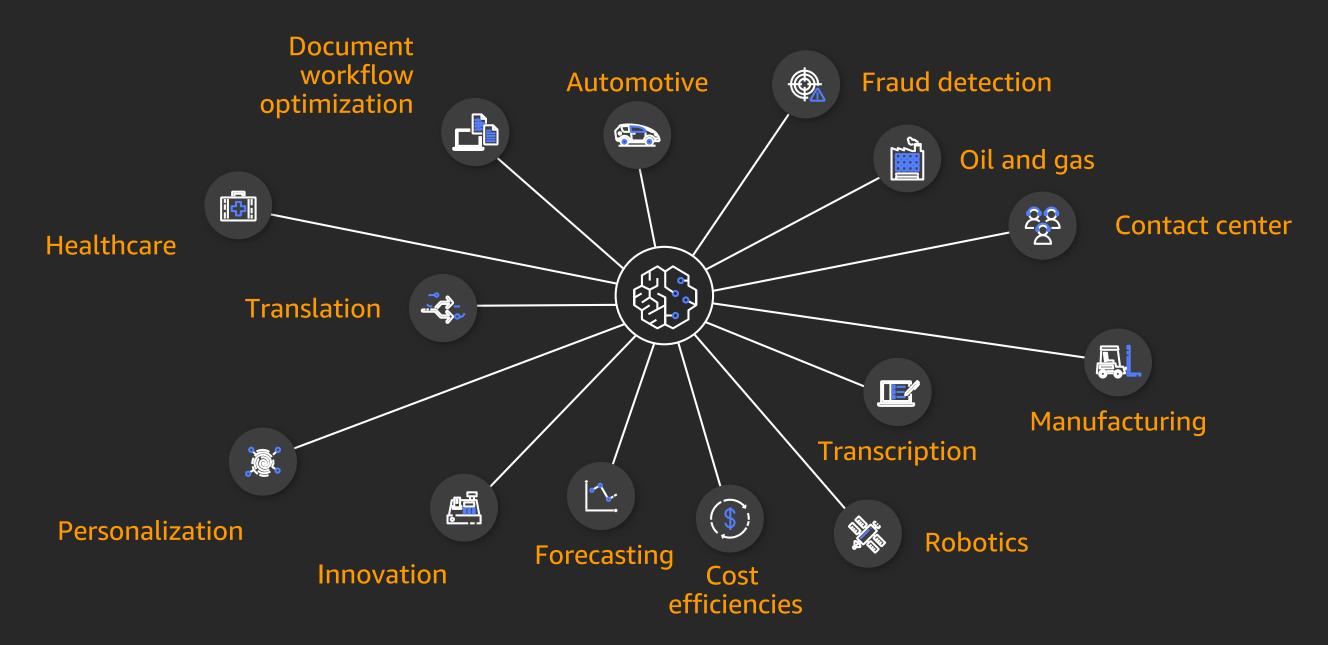
Accelerating machine learning to achieve your mission

Spencer Marley
Head of AI/ML
Public Sector, Asia Pacific and Japan
Amazon Web Services



The reach of machine learning (ML) is growing



The reach of ML is growing



Compute

5x faster



Data

50x growth



Cloud

Pay as you go



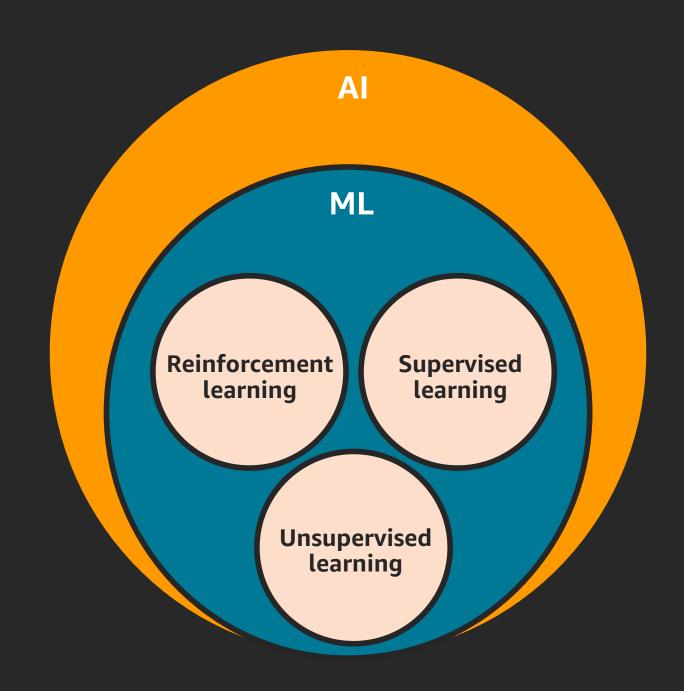
Research

Frameworks

What is ML?



What are ML and artificial intelligence (AI)?

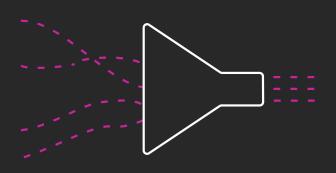


What are Al and ML?



Supervised

Example driven training—every datum has a corresponding label



Unsupervised

No labels for training data



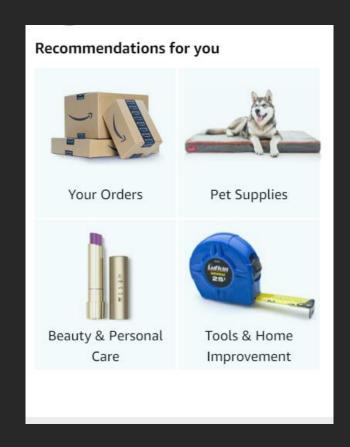
Reinforcement

Learns through consequences of actions in a specific environment

ML at Amazon



Amazon ML innovation at scale









4,000 products per minute sold on Amazon.com

1.6M packages every day

Billions of Alexa interactions each week

First Prime Air delivery on 7 December 2016

Our mission at AWS

Put ML in the hands of every developer

Amazon Machine Learning (Amazon ML) stack Broadest and most complete set of machine learning capabilities

AI SERVICES



Amazon Rekognition **SPEECH**



Amazon Transcribe Amazon Polly +Medical



Amazon Comprehend +Medical



TEXT

Amazon Amazon Translate Textract



Amazon Kendra





Amazon Lex





Amazon Personalize

FORECASTING



Amazon Forecast FRAUD



Amazon Fraud Detector DEVELOPMENT



Amazon CodeGuru





Contact Lens For Amazon Connect

Neo

ML SERVICES



Ground Truth

AWS Marketplace for ML









Notebooks

Experiments

Processina

Model training and tuning

SageMaker Studio IDE

Debugger

Autopilot

Model hosting

Model Monitor Augmented

ML FRAMEWORKS AND INFRASTRUCTURE













Deep Learning **AMIs and Containers** **GPUs** and **CPUs**

Elastic Inference

Inferentia

FPGA

ΑI

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Amazon

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Amazon Lex

CHATBOTS





Amazon Personalize **FORECASTING**



Amazon Forecast FRAUD



Amazon Fraud Detector **DEVELOPMENT**



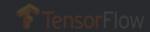
Amazon CodeGuru **CONTACT CENTERS**

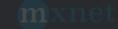


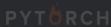
Contact Lens For Amazon Connect

















Amazon Machine Learning (Amazon ML) stack

Broadest and most complete set of machine learning capabilities

VISION SPEECH TEXT SEARCH CHATBOTS PERSONALIZATION FORECASTING FRAUD DEVELOPMENT CONTACT CENTERS Amazon Rekognition Polly +Medical +Medical Translate Textract Kendra Lex Personalize Forecast Fraud Detector CodeGuru For Amazon Connect Centers Amazon Rekognition Polly +Medical +Medical Translate For Amazon Connect Contact Lens For Amazon Connect Centers (CodeGuru For Amazon Connect Centers)

ML SERVICES



Ground Truth

AWS Marketplace for ML

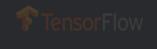




Neo

Augmented Al

ML FRAMEWORKS AND INFRASTRUCTURI











Deep Learning

GPUs and CPUs

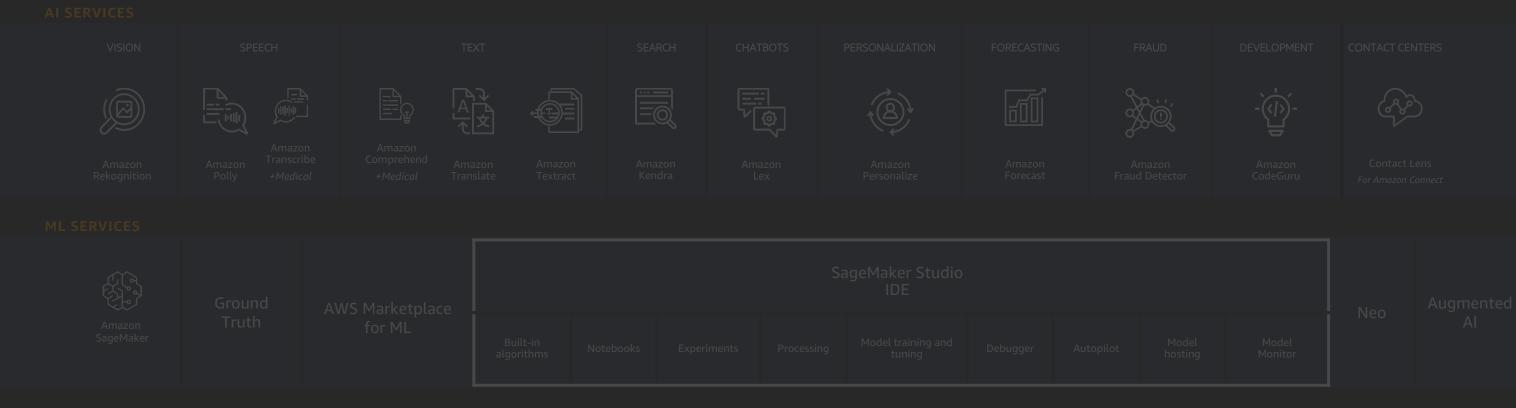
Elastic nference

nferentia

FPGA

Amazon Machine Learning (Amazon ML) stack

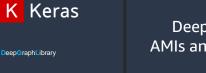
Broadest and most complete set of machine learning capabilities



ML FRAMEWORKS AND INFRASTRUCTURE







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FPGA

ML in the public sector



eLearning gets more personal

Coursera uses Amazon Personalize to provide their 40 million users with highly personalized recommendations by adapting to individual preferences in real time.



Improve accessibility for students

ETS uses Amazon Polly to give a blind and low vision GRE and a timed college admissions assessment. They also give test takers an auditory glance at the clock, creating a more equitable test taking scenario for these students.



Improving road safety

Using Amazon SageMaker, the DVSA has made their spot checks an objective, data-driven process. Since implementation, the model has prompted 3,200 site reviews, 74 percent of which resulted in an "unsatisfactory" or "needs improvement" rating.



Catering to public transport demand in near real time

Using Amazon Sagemaker and other AWS services to predict patronage figures up to 48 hours in advance, Transport for NSW now has access to real-time contextual insight on impending weather events. Its management can provide more transport services to customers when they need them.



Identifying critical medical forms

Beth Israel Deaconess Medical Center uses Amazon SageMaker to identify completed patient consent forms before a surgery, lowering the number of delayed or cancelled procedures.



Accelerating investigation timelines

FINRA uses Amazon Comprehend to process and review millions of documents with unstructured data, helping flag records of interest that should be reviewed by human investigators.



Scaling video indexing

C-SPAN uses Amazon Rekognition to automatically index video news footage for search. With Rekognition, C-SPAN reduced indexing time per video from one hour to 20 minutes and uploaded 97,000 images in under two hours.



Getting started



Building your team's skills











AWS DeepRacer reinforcement learning

AWS DeepComposer generative Al

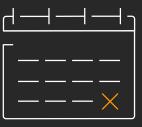
AWS DeepLens deep learning

ML training and certification Partnerships with MOOCs

The Amazon Machine Learning Solutions Lab



More than 100 deployed engagements



Ideation through to production



Global footprint

The AWS machine learning Embark program



Discovery

Crossfunctional workshops



Training

In-person training



Development

ML Solutions Lab



Engagement

Get hands-on with AWS DeepRacer

Thank you!

Spencer Marley www.linkedin.com/in/spencermarley/

